



# Image is the #1 challenge for the Agency!

\*Fraud-Rampant Reports

Dana Woodall - Former Federal Prosecutor

\*Responsiveness

Sam Dindoffer - Legislative External Affairs

\*Collaboration

Scott McAfee - IG

Shawnzia Thomas - GTA

\*Fiscally Responsible

Ethan Stiles - Steering Committees Launched



# FACILITIES ASSESSMENT

Quick Snapshot- OUR FACILITIES AND EMPLOYEES HAVE BEEN NEGLECTED - THAT **STOPS NOW!** 



### AIR CONDITIONING

The current central cooling system needs to be replaced: \$700K Investment



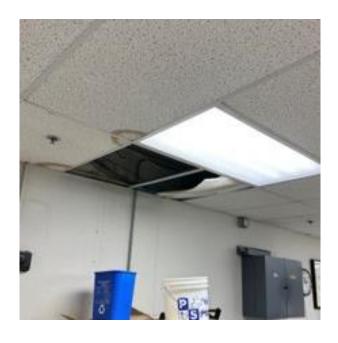
### WATER DAMAGE

Awaiting estimate

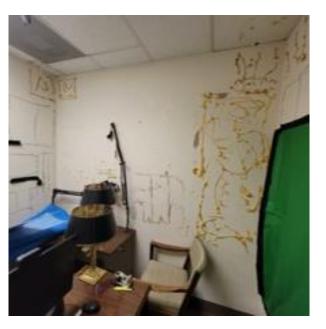
# FIRST DAY

This is what we encountered!









# GOVERNOR'S RECOMMENDATION





**AFY 23** 

\$6.1M

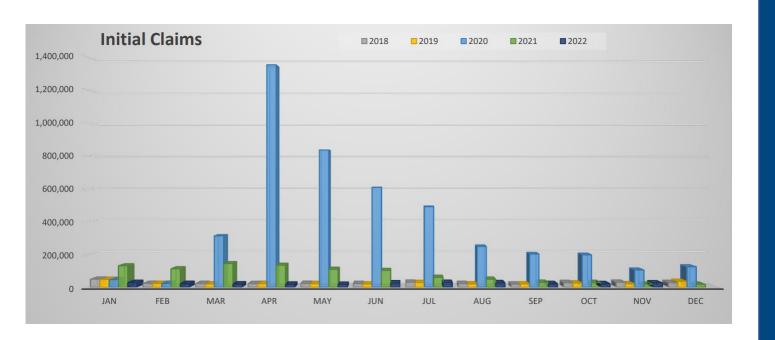


**FY 24** 

Statewide Adjustments

Includes \$6.1M + \$2,000 COLA for qualified staff. (\$4,967 Labor Admin; \$26,697 UI)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2018	48,460	22,253	21,288	21,462	22,466	21,929	29,507	21,182	18,234	27,118	29,452	27,143
2019	46,579	22,340	18,746	20,980	20,574	18,410	27,843	19,082	18,653	24,013	19,703	35,039
2020	45,981	22,452	312,520	1,353,948	836,060	607,851	490,081	247,623	201,790	196,666	104,175	124,285
2021	130,426	111,757	143,839	133,651	108,458	101,612	59,070	48,142	29,018	27,489	17,347	17,060
2022	28,423	22,261	19,308	17,625	16,948	26,042	28,815	26,994	21,739	21,077	25,707	



# **OPERATIONAL CHALLENGES**

Without a crisis management plan in place, the pandemic dramatically affected our ability to serve.

2018 - Total Claims = 310,494

2019 - Total Claims = 291,962

2020 - Total Claims = 4,543,432

2021 - Total Claims = 927,869

2022 - Total Claims = 284,339\*

# FY23 Budget



# WAGNER-PEYSER

# \$100M LOSS IN FUNDING

# HB 1331 redirects the Wagner-Peyser grant and other associated federal funding.

Of the 41 statewide career centers, 5 have already experienced a total loss of services with the exception of UI support. 6 more are slated very soon to follow suit with a total potential impact of 23 centers. As a result, the costs to provide UI support will dramatically rise in these locations, further impacting our ability to serve our most vulnerable. I believe it is our moral obligation to provide adequate and reasonable access to our constituents and this will diminish. Our rural areas will likely suffer the most.



MACON/BIBB



ATHENS, CLARKE COUNTY



SAVANNAH/EFFINGHAM



VIDALIA/TOOMBS

# DID YOU KNOW? \$10.6 Million

in Administrative Assessments Collected in FY 22.



WHAT WE'RE DOING

Our UI Director and our team have identified and formulated a plan to eliminate the backlog of over 59,000 appeals cases.

Estimated completion of the project is August 2023 with the appropriate support.





# THE PATH FORWARD

GDOL STRATEGIES INCLUDE:

# Modernizing the system for UI Tax, Benefits, & Appeals

- Lift & Shift (LAS) collaboration with GTA
- Exploring Consortiums Easier Navigation of claimant & ability to scale volume.

### **Public Image | Rebrand**

External Affairs - Sam Dindoffer

### **Asset Inventory**

Physical and human capital

# A GREAT PLACE TO WORK & DO BUSINESS

### **HELP US, HELP YOU!**

Georgia remains the best state to do business, and we believe that GDOL has a critical role in keeping our state competitive for future generations.

Thank you for your consideration.



## REAUTHORIZE ADMINISTRATIVE ASSESSMENT FEE



THE ASKS

